

Name: _____

Account Number: _____

ElectPay Service Outline

As an ElectPay member, no deposit is required. To activate an ElectPay account, the member will be required to establish a credit balance. This amount will be applied toward future energy use.

The member will not receive a monthly bill.

ElectPay accounts are not eligible for payment arrangements.

If the member is an existing regular account member and wishes to convert to an ElectPay account, any deposit held will be applied toward: outstanding balance, any fees associated with starting an ElectPay account, the payment of unbilled usage, and the purchase of future energy use.

Any Energy Assistance or Trustee monies will be applied to the ElectPay account once payment is received. **Pledges will not be accepted to keep electricity on.**

Electric service will be subject to immediate disconnection if at any time the account does not have a credit balance.

Electpay is a voluntary program and does not qualify for weather related delays, life threatening situations or elderly and handicap programs that delay a disconnection of service.

If a returned check or chargeback is received on the account, the amount of the return and a return item fee, as prescribed in Kiamichi Electric Cooperative's policies or Terms and Conditions of Service will be charged back to the member's account immediately. If this causes the credit on the account to be exhausted, service will be disconnected immediately.

If at any time, an ElectPay member wants to convert the ElectPay account back to a regular billed account; a deposit may be required based on Kiamichi Electric Cooperative's policies or Terms and Conditions of Service.

Payments may be made in the office, over the phone 1-800-888-2731, at authorized payment locations, online at www.kiamichielectric.org, by mail, or KEC's mobile app.

If a member receives more than eight (8) notification calls during a one month period, Kiamichi Electric Cooperative reserves the right to charge a monthly fee of \$5.00.

If at any time the prepaid account has a balance owed and the service order is sent to install an auto disconnect meter a \$60.00 charge will be added to the members account and due immediately.

The full terms of the ElectPay option are established in Kiamichi Electric Cooperative Terms and Conditions of Service, and those Terms and Conditions will supersede.

I understand that it is my responsibility to maintain a credit balance to continue service and I understand the foregoing outline of the ElectPay system.

Print Name

Member Signature

Date

ElectPay Account Notifications

ElectPay members may receive daily balance and usage reports via email, text message or push notifications. (push notification requires KEC mobile app to be installed)

Please choose one or more:

Email: Email Address: _____

Text Message: Mobile Number: _____

Please select from one of the following carriers:

- | | | | |
|---------------------------------------|---|---|--|
| AT&T <input type="checkbox"/> | Nextel <input type="checkbox"/> | Syringa Wireless <input type="checkbox"/> | Viaero <input type="checkbox"/> |
| Alltell <input type="checkbox"/> | Qwest Wireless <input type="checkbox"/> | T-Mobile <input type="checkbox"/> | Virgin Mobile <input type="checkbox"/> |
| Boost Mobile <input type="checkbox"/> | SouthernLINC <input type="checkbox"/> | US Cellular <input type="checkbox"/> | |
| Cellular One <input type="checkbox"/> | Sprint (Nextel) <input type="checkbox"/> | Unicell <input type="checkbox"/> | |
| Cingular <input type="checkbox"/> | Sprint (PCS) <input type="checkbox"/> | Verizon <input type="checkbox"/> | |

Push Notifications:

Low Balance Threshold: _____ (The prepaid system will start notifying you when the amount reaches this balance.)

A low balance voice alert may be sent if an email or text #is not available. This alert would be sent if your account reaches \$10.00.

Voice Alert Number: _____